

HILCO H2O SERVICE APPLICATION AND AGREEMENT

Date: _____

Applicant's Name: _____ DL# _____

Co-Applicant's Name: _____ DL# _____

Telephone number: Home _____ Work _____ Cell _____

Physical 911 Address of Property: _____ Lot _____

Mailing Address: _____

Place of Employment: _____

Check All Applicable Items:

Residential ____ Commercial ____ Owner ____ Rent ____ Lease ____

Fees:

____ Reconnect/Transfer ____ Deposit ____ Tap ____ Other

Desired Meter Size: Standard _____ Other (state size) _____

Commercial Applicants:

1. Please describe the commercial operations to be served
2. Will these operations place unique, non-standard service demands on the system or require any special facilities? ____ No ____ Yes.

If yes, please describe:

Service Agreement

- I. Purpose.** The HILCO H2O water system is responsible for protecting the drinking water supply from contamination or pollution which could result from improper private water distribution system construction or configuration. The purpose of this service agreement is to notify each customer of the

restrictions which are in place to provide this protection. The utility enforces these restrictions to ensure the public health and welfare. Each customer must sign this agreement before the HILCO H2O water system will begin service. In addition, when service to an existing connection has been suspended or terminated, the water system will not re-establish service unless it has a signed copy of this agreement.

II. Restrictions.

No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air-gap or an appropriate backflow prevention device.

- No cross-connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of an air-gap or a reduced pressure-zone backflow prevention device.
- No connection which allows water to be returned to the public drinking water supply is permitted.
- No pipe or pipe fitting which contains more than 0.25% lead may be used for the installation or repair of plumbing at any connection which provides water for human use.
- No solder or flux which contains more than 0.2% lead can be used for the installation or repair of plumbing at any connection which provides water for human use.

III. Service Agreement. The following are the terms of the service agreement between HILCO H2O and _____.

- The water system will maintain a copy of this agreement as long as the customer and /or the premises is connected to the water system.
- The customer shall allow his property to be inspected for possible cross-connections and other potential contamination hazards. These inspections shall be conducted by the water system or its designated agent prior to initiating new water service: when there is reason to believe that cross-connections or other potential contamination hazards exist; or after any major changes to the private water distribution facilities. The inspections shall be conducted during the water system's normal business hours, unless the water system deems it to be an emergency situation.
- The water system shall notify the customer in writing of any cross-connection or other potential contamination hazard which has been identified during the initial inspection or the periodic reinspection.

- The customer shall immediately remove or adequately isolate any potential cross-connections or other potential contamination hazards on his premises.
- The customer shall, at his/her expense, properly install, test, and maintain any backflow prevention device required by the water system. Copies of all testing and maintenance records shall be provided to the water system.

IV. Enforcement. If the customer fails to comply with the terms of the service agreement, the water system shall, at its option, terminate service or properly install, test, and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of this agreement shall be billed to the customer. Failure to pay such charges could lead to the termination of water service.

Customer's Signature: _____

Date: _____